#FinlitResearch

@dilipsoman





Some concluding thoughts

- 1) The utility (and futility) of debates
- 2) "Nudge theory" isn't a thing it's a lot more nuanced than that!

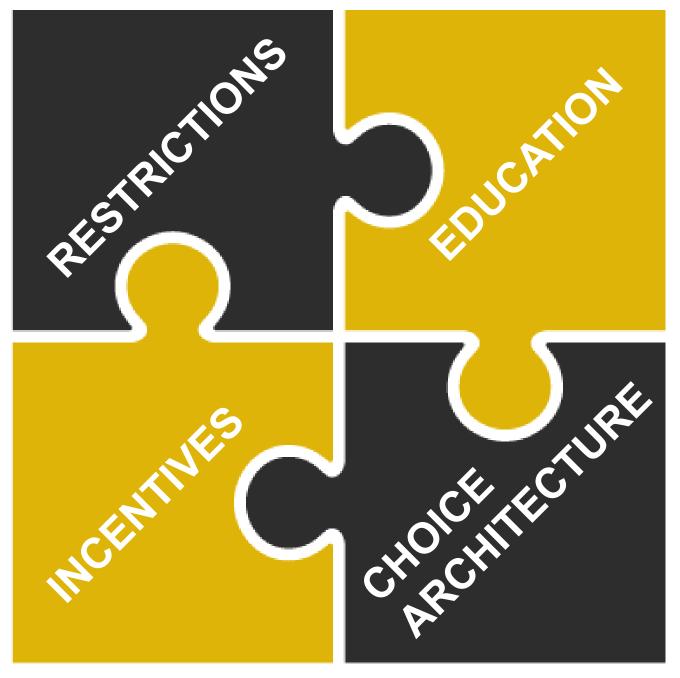
- 3) The value of the behavioural approach isn't the results, it's the process and the methods!
- 4) Ethical considerations



Debates

The goal of our debates isn't to determine who (what) is right or wrong. It is to determine how we can get a more nuanced understanding of the phenomenon at hand, and to move towards a better solution that builds off the debate!



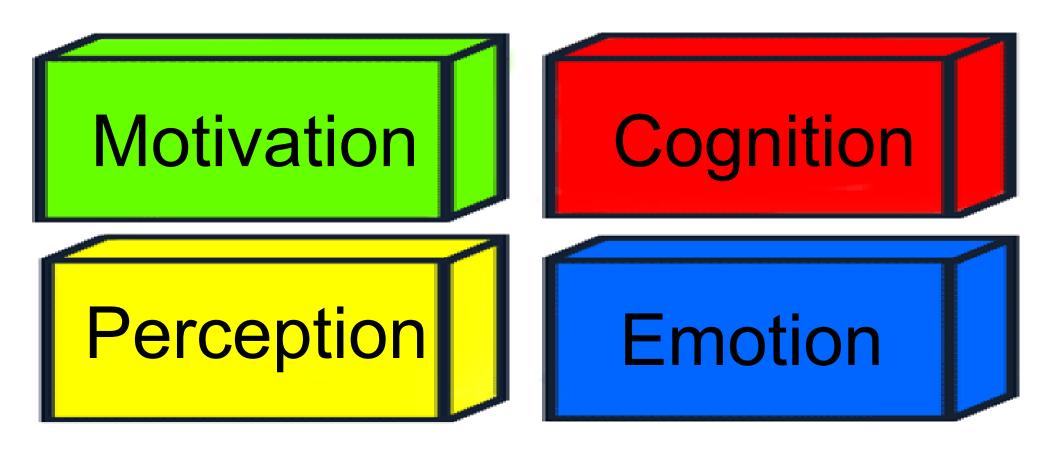


A "nudge" is one of many approaches to behaviour change

BEAR Behavioural Economics in Action at Rotman

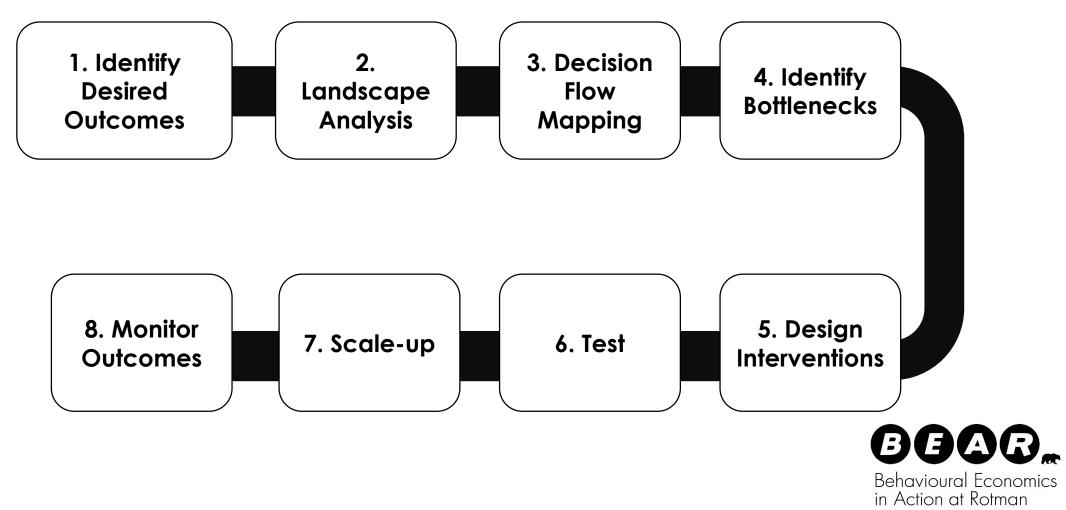
Source: Soman (2015), The Last Mile

The four –itions in psychology





Anatomy of a Behaviour Change Project



myBCC

I wish that [my target for behaviour change] [customer, employees, colleagues]

Switched from existing behaviour

To desired behaviour

Because of [benefit] [to them, the organization, society, other stakeholders]

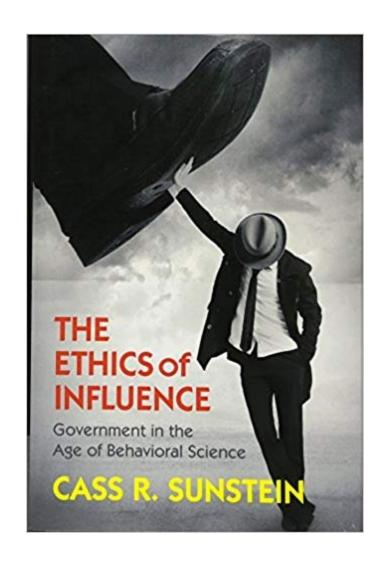


How might we....

How might we [achieve a behaviour change outcome] by [redesigning / changing / replacing] an [existing touchpoint] in order to [address behavioural frictions]



Ethical Considerations



An alternate frame – highlight the alternate frame!

What are the ethics of not doing anything?

